### **UTAH STATE OFFICE OF REHABILITATION**



TRANSITION TO THE



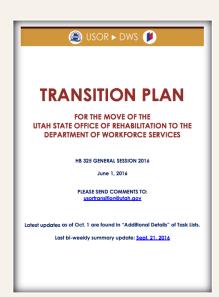


# BACKGROUND

# Office of the Legislative Auditor General (OLAG) recommended moving USOR from USBE to DWS:

- 71 percent of USOR clients also received services from DWS
- DWS has experience transitioning outside divisions and has the ability to provide support to USOR
- House Bill 325 moved USOR to DWS effective October 1, 2016

## TRANSITION PLAN



USOR/DWS committee identified six major areas to address in the transition process<sub>Budget</sub> and Finance

- Communication
- Programs
- Employees

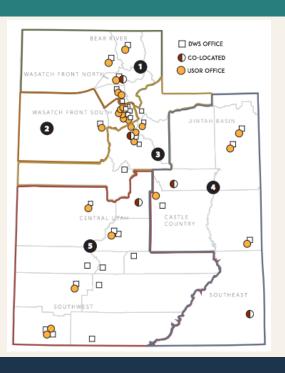
- Facilities
- Technical Support

# PUBLIC INPUT SESSIONS

- Five sessions held in Ogden, Provo, St. George, Price, Taylorsville
- Collected public comments
- Considered all feedback while finalizing transition plan



## STATEWIDE OFFICE VISITS



- DWS Executive Director and USOR Director visited more than 60 DWS and USOR offices in four months
- Kept staff in the loop on transition process
- Answered questions and received feedback

## INTRODUCTORY ACTIVITIES

### **Staff Engagement:**

- Introductory activities held between DWS and USOR staff
- Cross-training opportunities
- Relationship-building experiences



# SHADES EXPERIENCE



# Executive Directors Office shades experience at DSBVI:

- Shades training experience at the Division of Services for the Blind and Visually Impaired
- Classes included computers, wood shop, needle arts, home management and cane travel

### GOVERNOR'S WELCOME EVENT

### **Governor Herbert Welcomes USOR:**

- Welcomed USOR staff to the executive branch on Oct. 3
- Tried shades on in the wood shop at the Division of Services for the Blind and Visually Impaired



# USOR BACKGROUND



#### **Vocational Rehabilitation**

- Demand for program services increased more than 20 percent during the economic downturn, totaling 30,000+ cases.
- In SFY 2014, USOR sought a supplemental appropriation of \$1.4 million to bridge a funding gap. In SFY 2015, USOR sought \$6.3 million.

# USOR TAKES ACTION

- Eliminated 43 FTE positions
- New executive management team
- Developed three-year work plan
- Implemented an Order of Selection (federally-sanctioned waiting list)

# ORDER OF SELECTION



### February 2015:

- Waitlist with three categories
- Based on eligibility date
- 6,000 clients put on Order of Selection

### February 2017:

- Less than 1,600 clients on the waitlist
- Significantly Disabled category completely open

# LOOKING AHEAD WITH DWS

- Continue the Order of Selection
- Workforce development strategies
- Data sharing interfaces
- Co-location opportunities
- DWS resources:
  - Audit, HR, Legal, Contracts, Communication

